# workforce solutions

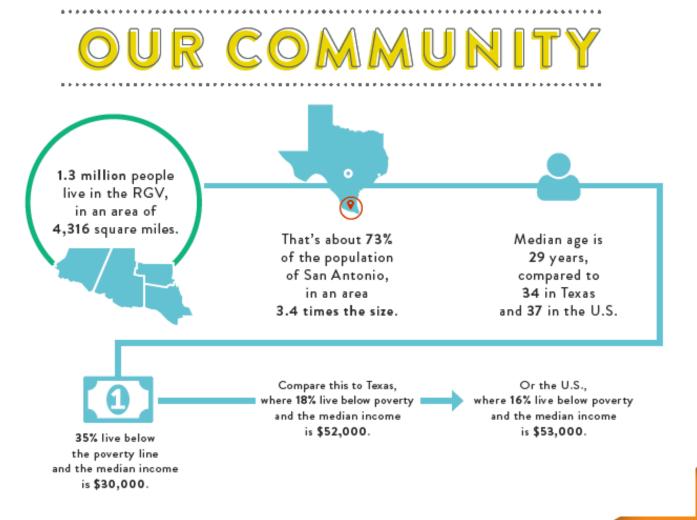


## Strengthening WIOA Partnerships

## Our data identifies the need for collaboration



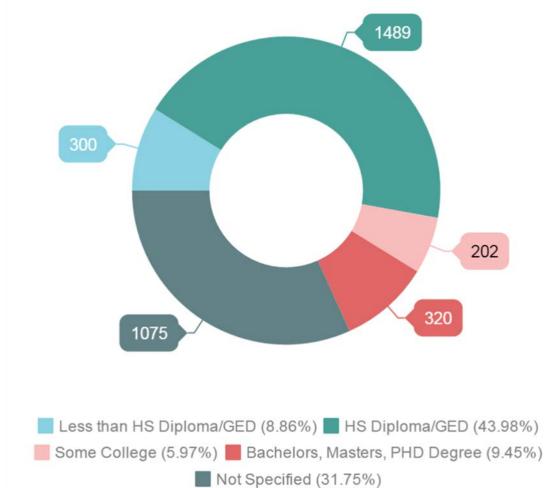






EDUCATIONAL ATTAINMENT	UNITED STATES	TEXAS	RGV
Less than 9th grade	6%	9%	24%
9th to 12th grade, no diploma	8%	9%	14%
High school graduate (includes equivalency)	28%	25%	24%
Some college, no degree	21%	23%	18%
Associates degree	8%	7%	5%
Bachelor's degree	18%	18%	11%
Graduate or professional degree	11%	9%	5%

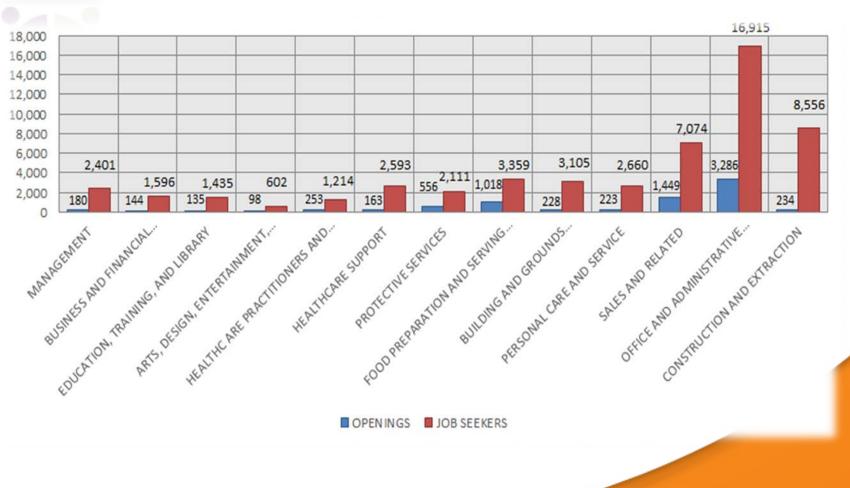
## RGV Current Job Postings and Educational Requirements







## **Supply and Demand**





#### Aligning Resources Through Strategic Partnerships







## **Business Services**

- Job Postings
- Hiring Events
- Labor Market Information (job descriptions, wage data, staffing and recruitment plans)
- On-the-Job Training
- Work Experience
- Taskforces
- Information sharing/Business consulting
- Grants



## **Job Seeker Services**

- Assistance with Job Search
- Job Preparation Classes (i.e. Resume Writing)
- Assessments (TABE, Prove It, WIN, CAPS/COPS)
- Career Counseling
- Job Listing and Referrals
- Labor Market Information
- Occupational Skills Training
- Work Based Learning
  - On the Job Training
  - Work Experience
- Unemployment Insurance Information
- Veteran Services

### Universal Access to Services under WIOA

- Eligibility determination for programs (WIOA Program: Adult, Dislocated Worker and Youth Programs)
- Orientation to information and other services available through workforce center
- Referrals and coordination of activities with other program and services
- Workforce and labor market employment statistic information
- Performance information and program costs for eligible training providers by program and provider type
- Information regarding availability of support service or assistance, and appropriate referrals



### Programs

- WIOA (Adult , Dislocated Worker, Youth)
- Child Care
- Employment Service (ES)\*
- Temporary Assistance for Needy Family (Choices)
- Non-Custodial Parent
- Rapid Reemployment Services
- Supplemental Nutrition Assistance Program Employment & Training (SNAP E&T)
- Trade Adjustment





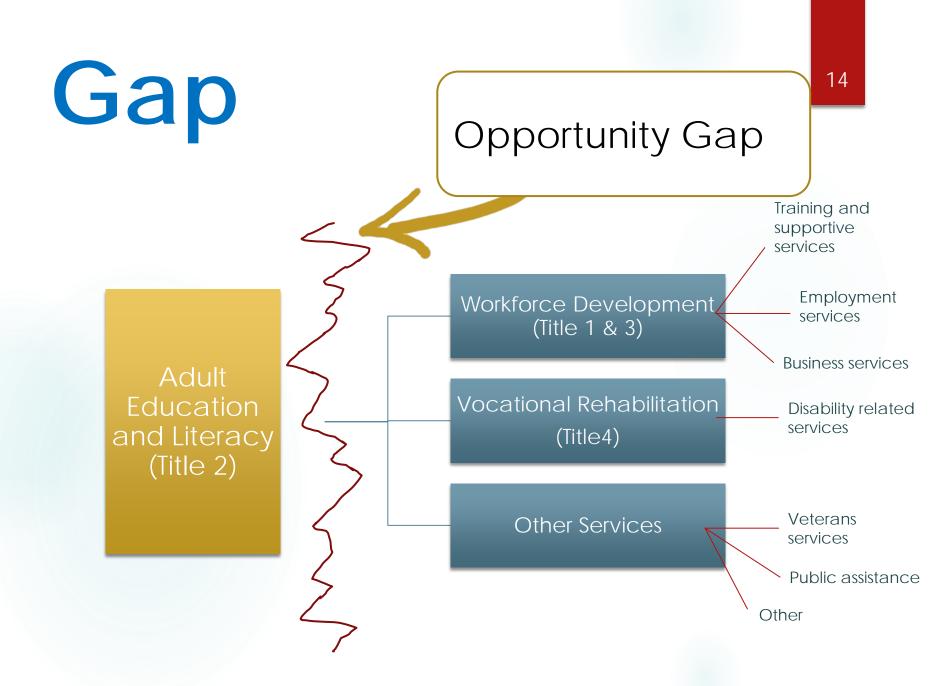
## **Support Services**

## WFS provides support services as needed to customers to remove barriers from participation.

Note: Support Services are contingent based upon funding availability and eligibility of program participation.

#### Support services include:

- Child Care Services
- Personal Transportation Services
- Vehicle Related Assistance
- Work Related Expenses
- Training Related Expenses





## **Leveraging Resources**

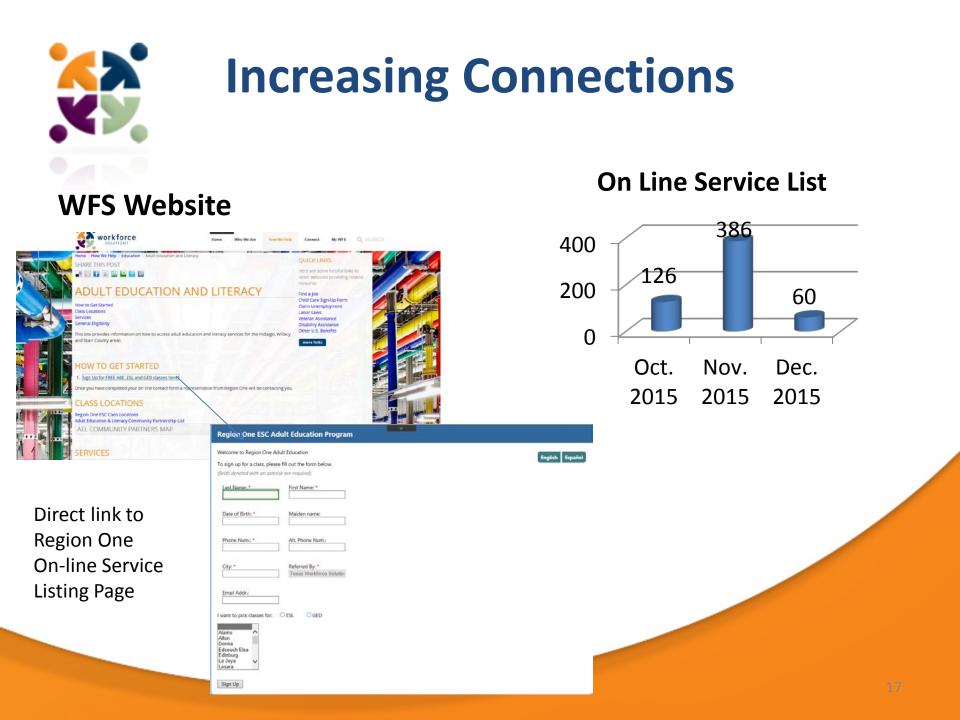
- Expertise, Competencies, Skills and Knowledge
- Customers
- Programs & Services
- Resources
- Outreach
  - Media
  - Social Media Platforms
  - Partners





#### **Increasing Access through Partnerships**

- On-Line Service Lists
- Joint Outreach
  - South Texas College /THECB grants
  - Region One ESC (students & teachers)
  - Easter Seals
- Connection to job opportunities
- Connection to new partnerships
  - Goodwill Industries
  - Rio Grande Regional Hospital
  - Raymondville Economic Development Council
  - Starr County Self Help Center





Strategies Focused on:

- Specific classrooms that needed to maximize student enrollment and attendance and/or to expand class offerings.
- Specific sites included the cities
- Made available in Spanish and English
- Rolled out within 5 calendar days/ 1 city per day



## **Results of Joint Efforts**

Added over 1,800 potential students to existing service lists throughout the three county areas from September 2015 through June 2016.

Critical enrollment months of November, January and March resulted in an increase from an average number of monthly referrals from WFS of approximately 75 potential students to over 400 potential students referred.



## **Create win-win situations**

- Executive Leadership Monthly meetings
- Identify opportunities and identify strategies
- Identify what you can bring to the table
- Build Trust
- Continuously seek to improve delivery of services
- Be outcomes oriented





## THANK YOU



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